2.2.1 Implementation Plan (23)

The TOL Project Office is responsible for the development, deployment, and implementation of EWRAS. The Project Office will oversee development, monitor the Work Breakdown Schedule in regards to development and deployment, and manage acceptance testing, deployment and implementations activities.

The EWRAS Implementation Plan will provide detailed guidance and instructions to successfully deploy and sustain EWRAS. The Implementation Plan will include familiarization of the regional and MTF staff with the CONOPS, functional requirements, and training avenues, which explain how to build and manage the rules and how to use the system.

The high-level implementation plan for the EWRAS depends on the technical architecture and required interfaces of the solution. It will be a Web-based solution that will replace the current functionality for issuance, tracking for referrals and NAS. MTFs will be selected to support System Acceptance testing the new functionality.

2.2.2 MTF Preparation

MTFs will be required to take prerequisite actions to prepare for the implementation of the EWRAS. Those actions include:

- Appoint EWRAS project manager to oversee implementation and sustainment activities
- Define and document the MTF's specialties and capabilities utilizing provider taxonomy and Common Procedural Terminology (CPT) code list (http://www.tricare.osd.mil/tai/ewras.htm)
- Define and document MTF referral patterns and business rules to facilitate the creation of rule sets for routing of referrals to appropriate review authorities.
- Flag providers/non-provider differences
- In coordination with TRICARE On-Line System Administrator (SA), assign appropriate roles and registrations for EWRAS personnel
- Provide adequate desktop computer resources to effectively support EWRAS.
- Coordinate referral processes with other Market Managers
- Assure EWRAS personnel have received training
- Based on the Implementation Plan, each local TOL Point of Contact will develop and manage migration process from current referral process to EWRAS since there will be no electronic conversion of consult data from existing process

2.2.3 Integration

EWRAS is accessed through TOL (ultimately through CHCS II). It is an application operating within the TOL secure web-portal environment. Upon initial implementation, EWRAS